



JOB DESCRIPTION

PLANT LOCATION: Ashland, VA.

TITLE: Field Service Technician (49-9099/98)

REPORTS TO: Supply Chain Manager

FLSA: Non- Exempt position (salary). Normal work hours are Monday thru Friday. Overtime, evening or weekend work may be required during heavy production periods.

General Summary of the Position:

The Field Service Representative will be challenged with visiting customer job-sites to perform service functions and general customer interaction. The “FSR” will visit sites during high profile operations such as the first delivery to a job site, the first delivery to a new customer, special lifting situations, corrective action investigations, and to perform service and repairs to precast structures, reinforced concrete pipe and related products.

Essential Functions:

- Interact with customers on jobsites and be able to address their concerns and needs in a professional manner.
- Serve as the liaison between team members and contractors to help facilitate dispute resolutions and corrective actions.
- Perform a variety of tasks involving strenuous manual labor that include climbing and confined space work.
- Repair finished concrete products of a variety of shapes and sizes that strenuous manual labor that include climbing and confined space work.
- Operate a variety of electric, pneumatic and power actuated tools; concrete sawing, coring and chipping.
- Install or repair components that are sold as a prepackaged unit such as Clearflow Pump station and vaults
- Ensure that proper safety and incident reporting procedures are followed. Maintain a clean job site: pick up all tools and equipment and secure job site each day in order to eliminate potential hazards.
- Resolve disputes and issues with inspectors, engineers, and site management

Knowledge, Skills, Abilities and Other Characteristics:

- High degree of proficiency in proper use of equipment, tools, materials and supplies used in concrete finishing.
- Knowledge of applicable safety precautions.
- Ability to work independently, complete daily activities and adapt efficiently to a changing work schedule.
- Ability to lift heavy objects, walk and stand for long periods of time and perform strenuous physical labor on a daily basis.



- Ability to communicate effectively in both oral and written disciplines.
- Ability to interpret civil drawings and production takeoffs.
- Ability to meet schedules with dependability and consistency.

Qualifications:

- At least five years of work experience in Precast Concrete and knowledge of the precast concrete production and repair processes is a must.
- Any combination of education and experience that demonstrates the knowledge and ability to perform work.
- Must possess a valid driver's license and have an acceptable driving record.
- Ability to pass governmental background check to obtain clearance for secure sites
- Must be able to pass a pulmonary and respirator fit test yearly.

TYPICAL PHYSICAL DEMANDS:

Essential Job Qualifications	Maximum physical requirements during normal job duties	% Of Time
a. Standing:		90
b. Sitting:		10
c. Moving:		100
d. Climbing Ladder:		70
e. Lifting:	50 # max	50
f. Pushing/Pulling:	50 # max	50
g. Reaching:		90
h. Visual Acuity:		100
i. Bending/Stooping:		100

WORKING CONDITIONS:

Working in a construction field environment, with changing weather conditions, loud noise, dangerous equipment, and variable lighting. Confined space and use of respirators may be required.

COMPENSATION:

Based on proven work experience, work history, and knowledge of the industry.

BENEFITS: Health: Dental; Vision: Life, Accidental Death & Dismemberment Ins.: Short Term Disability: Voluntary Life Ins. (Dependent Coverage), 401k Retirement Program; Legal Shield; Paid Holidays, Paid Time Off (PTO).

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